

Warranty

CF + D | custom fireplace design

Quality

Creativity

Innovation

All CF + D and VITA | Fireplace models are guaranteed against any defect in design, construction, or manufacture, and guaranteed to function properly for five (5) years from date of receipt of goods. The electrical and electronic components within the fireplace are warrantied against any defect in design, construction, or manufacture, and guaranteed to function properly for one (1) year from the date of commissioning. Our product guarantees are applicable only when our Fire Features have been installed with respect to all local building codes and with strict attention to the technical details outlined in our Shop Drawings, as well as our installation, maintenance, and user manuals. Our guarantee excludes accidental damage occurring during transportation without written notification upon receipt, damage incurred during installation, and damage resulting from improper use, and is limited to the replacement of the defective part or unit in its entirety at the sole discretion of CF + D, the manufacturer. This warranty does not include the reimbursement of labor cost or related costs incurred to conduct the replacement of parts or entire unit should it be deemed necessary.

We thank you for your support and your business!

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North American Designed and Manufactured by CF + D | custom fireplace design